

*Empower the Bar Code*



# User's Manual

PT-20 Portable Data Terminals

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Version 1.1

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By opening the package of this product you agree to become bound by the liability and warranty conditions as described below.

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All Argox products are warranted for the legal warranty period after purchase, covering defects in material and workmanship. Argox will repair or, at its opinion, replace products that prove to be defective in material or workmanship under proper use during the warranty period.

Argox will not be liable in case modifications are made by the customer. In such case the standard repair charge will be applicable. The standard charge for repair will also be applicable in case no defect is found at all. These rules also apply for products that are still under warranty. Therefore, you are advised to have the product specifications always at hand.

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The general use and functioning of the terminal together with the cradle will be described in this manual.

The exact behaviour of the terminal depends on the user application that is running. For instructions about applications please consult the documentation of that software.

**Please read this manual carefully before using the terminal, to maximize the efficiency of this terminal.**

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## 1. Introduction

The PT-20 series portable data Terminal (PDT) is well suited for a variety of portable applications. It has a built-in CCD scanning engine that can scan all popular bar code labels at varying distance (up to 13 inches).

User's applications can be downloaded to the terminal to adapt the terminal to the user's situation.

The operation power is supplied by the main battery (rechargeable Li-Polymer battery pack for Terminal, and a rechargeable Li-ion battery pack for Gun configuration).

The CRD-20 cradle is a communication and charging station for data transmission between the (host) terminal system and the terminal. It communicates with the terminal through RS-232 serial or USB interface. The CRD-20 cradle will charge the rechargeable battery pack in the terminal through the electrical contacts. And it also provides an extra charging slot for a spare battery pack if necessary.

### 1.1 About this Manual

The chapters contained in this manual are:

Chapter 1: Introduction – Presents general information about the PT-20

Chapter 2: Getting started – Describes basic use of the PT-20

Chapter 3: Operating the terminal – Describes customizing the PT-20

Chapter 4: Configuration

Chapter 5: Scanning

Chapter 6: Communication

Chapter 7: Cable Pin-out

Chapter 8: Trouble Shooting



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## 1.2 User and Product Safety

- Never use strong pressure on the screen or subject it to severe impact, as the LCD panel can crack and possibly cause personal injury. If the LCD panel is broken, never touch the liquid inside, for such contact can irritate the skin.
- Although the PT-20 mobile terminal meets IP54 standards for water and dust resistance, avoid prolonged exposure to rain or other concentrated moisture. Conditions exceeding IP54 standards could result in water or other contaminants entering the PT-20.
- Use only the approved AC Adapter with the PT-20. Use of an unapproved AC Adapter could result in electrical problems, or even cause a fire or an electrical shock to the user.
- Be sure that only authorized suppliers are allowed to disassemble and reassemble the device. If the device or parts are damaged due to wrong handling, the product and parts warranty is void.
- Always make back-up copies of all important data. This is easily done using single cradle (optional) to transfer data to the terminal. The manufacturer is not liable for any data damage or data loss caused by deletion or corruption while using this device, or due to a drained battery.
- Lithium-ion battery packs may get hot, explode, ignite and/or cause serious injury if abused. Please follow the safety warnings listed below.

- 
- Warnings:**
- ◆ Do not place the battery pack in fire or heat the battery.
  - ◆ Do not install the battery pack backwards so the polarity is reversed.
  - ◆ Do not carry or store battery pack together with metal objects.
  - ◆ Do not pierce the battery pack with nails, strike the battery pack with a hammer, step on the battery pack or otherwise subject it to strong impacts or shocks.
  - ◆ Do not solder directly onto the battery pack.
  - ◆ Do not expose battery pack to liquid, or allow the battery contacts to get wet.
  - ◆ Do not disassemble or modify the battery pack. The battery pack contains safety and protection devices, which, if damaged, may cause the battery pack to generate heat, explode or ignite.
  - ◆ Do not discharge the battery pack using any device except for the specified device. When it is used in devices other than the specified devices, the battery pack can be damaged or its life expectancy reduced. If the device causes any abnormal current to flow, it may cause the battery pack to become hot, explode or ignite and cause serious injury.
  - ◆ In the event the battery pack leaks and fluid gets into the eyes, do not rub the eyes. Rinse well with water and immediately seek medical care. If left untreated, the battery fluid could cause eye damage.
-

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To avoid malfunctions and to ensure years of trouble-free operation, pay attention to the following:

### **General Use**



Do not expose the mobile terminal to areas subject to extreme heat such as direct sunlight, near a heater, or in a car – or in areas that are very cold, humid, moist, or dusty.



Do not expose the product to rain or water



Do not subject the product to strong impact, or throw or drop the mobile terminal from large heights. Do not allow other mechanical shocks to the product.

### **Cleaning Instructions**



Clean the exterior by wiping it with a soft, dry cloth. Do not use much water.



Do not use thinner, white spirit or other solvents. These can discolor the case and the keys and it has a negative effect on the lifetime of the keys.

### **Cleaning the Mobile Terminal**

Clean the scan window periodically for better reading performance, but pay attention to not scratching the window

### **Cleaning the Cradle**

Avoid touching the contacts in the cradle. The contacts must stay as clean as possible to maintain optimal charging capacity. Do not use water when cleaning the cradle. This can cause malfunction of the chargers.

### **Using the Mobile Terminal**



Avoid temperature changes. Sudden temperature changes can cause condensation to form on the mobile terminal. Using the mobile terminal while condensation is present can cause malfunction. Always wait until the condensation clears naturally before attempting operation.



Do not leave the mobile terminal in an area where static charge is accumulated or near devices where electromagnetic emission is generated.

Do not place any object on top of the mobile terminal. Do not lay the mobile terminal face down. Doing so can cause accidental operation of the power key or [ENT] key, which can discharge your batteries or change settings you do not want changed.

### **Using the Cradle**

Do not place any product other than the PT-20 mobile terminal in the cradle.

### **Maintenance**



There are no user-serviceable parts inside the mobile terminal or the cradle. So do not try to take it apart. The manufacturer will not be liable for any damage caused by customers. In case of a malfunction that can not be solved by the troubleshooting instructions in this manual, please consult our service department.

### 1.3 Specifications

Model	PT-20	PT-2010
<b>Wireless Communication</b>		
WPAN	Bluetooth Class2	
<b>General Characteristics</b>		
OS	Proprietary	
CPU	ARM9 Core 266MHz	
RAM	4MB; 8MB/16MB (optional)	
ROM	8MB	
Display	2.4” LCD TFT Transmissive, 240 x320 QVGA 65K colors	
LED	Blue, Green and Red	
Keypad	29 Numeric	
Alert	Buzzer, Vibrator	
<b>Power</b>		
Operating power	Terminal: Rechargeable 3.7V 1950mAh Li-Polymer Battery Gun type: Rechargeable 3.7V 4400mAh Li-ion Battery	
Working hour (scan / 15 sec)	> 18 hours	> 16 hours
Data retention	15-min data retention	
Data retention	25 days	
<b>Scanner</b>		
Scanner system	Long Range CCD scanner 2048 pixels	
Resolution	0.127mm (5mil) at PCS 90%	
Depth of field	600mm (code 39, 20mils, PCS 90%	
Scanning rate	400 scans /sec	
Readable barcode	Code 11, Code 39, Code 93, Code 128, Codabar, EAN-8, Ean-13, Industrial-2/5, Interleaved-2/5, Standard-2/5, MSI/Plessey, UK/Plessey, Telepen, UPCA, UPCE, Matrix 2/5, China Post, GS1 databar, Italian Pharmacy ,	

<b><i>Environment</i></b>	
Operating Temperature	-10°C to 60°C / 14°F to 140°F
Storage Temperature	-20°C to 70°C / -4°F to 158°F
Humidity	Operating: Non-condensed 10% to 90% Storage: Non-condensed 5% to 95%
Impact resistance	1.2M/4ft (Terminal) 0.9M (Cradle) IP54
Electrostatic discharge	+/- 15 KV air discharge +/- 8 KV direct discharge
EMC Regulation	FCC, CE, BSMI, CCC
<b><i>Developing tools</i></b>	
Software	Windows based application generator: Architect Software Development Kit (SDK)
Program Language	C language(SDK), Basic(Architect)
<b><i>Accessory</i></b>	
	Charging & Communication Cradle
	Pistol Grip, C&C cable, Holster

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## 2. Getting Started

This chapter describes the PT-20 physical characteristics, how to install and charge the batteries, how to remove and replace the strap assembly and how to start the PT-20 for the first time.

### 2.1 Check the package

Carefully remove all protective material from around the PT-20 and save the shipping container for later storage and shipping.

Depending on the configuration ordered, the PT-20 shipping container may include:

#### 2.1.1 *PDT Package*

- |   |              |   |                       |
|---|--------------|---|-----------------------|
| v | PT-20        | v | Power supply          |
| v | Battery pack | v | Quick Reference Guide |
| v | Hand strap   | v | CD ROM                |

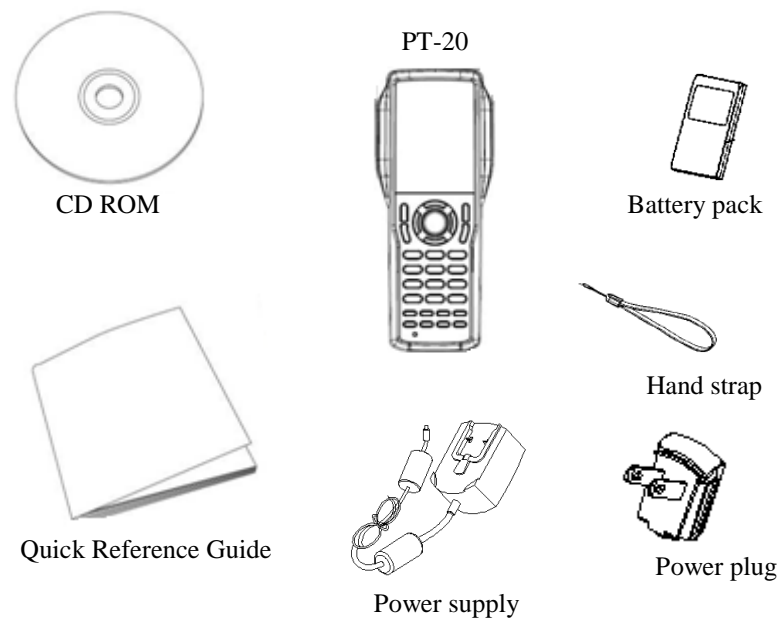


Figure 2-1 PDT Package

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### 2.1.2 Cradle Package

v CRD-20

v USB cable

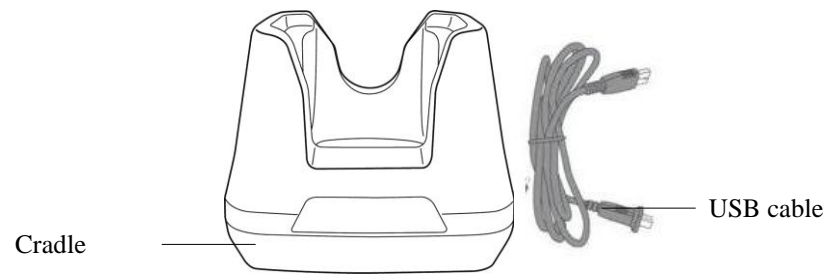


Figure 2-2 Cradle Package

Inspect the package contents for damage. If any item is missing or damaged, please contact the Argox Technical Support Center immediately.

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## 2.2 Detailed View

### 2.2.1 Terminal

#### Dimensions of Terminal

168.8mm (L) x 70.1mm (W) x 34.0mm (H)

#### Details of Terminal

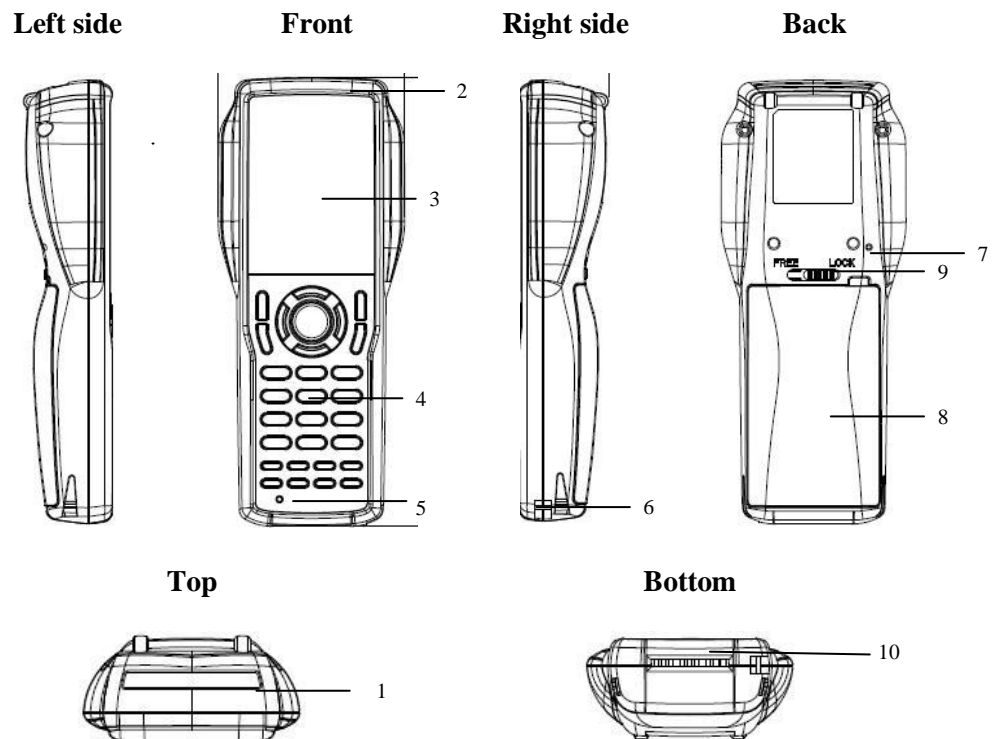


Figure 2-3 Terminal

1	Reading Window	Optical beam of LED for barcode reading will be emitted from here
2	LED Indicator	Can be used to indicate results, for example bar code reading / status of communication
3	LCD Display	For displaying information and battery status
4	Stroke keys	A total of 29 keys are provided to turn power ON and OFF and for other operations.
5	Reset switch	Use a paper clip or other thin object to press the RESET switch located inside the hole.
6	Hand strap hook	Used to install the hand strap
7	Buzzer	Outputs operation confirmation tones. Take care to avoid blocking the buzzer holes and reducing output sound volume. Never insert any thin, pointed object into the buzzer holes. Doing so can caused malfunction.
8	Main battery compartment	Holds main batteries
9	Main battery compartment lock	Locks the main battery compartment cover in place. Terminal power is automatically cut if the cover is removed.
10	Power Contacts	The terminal is used to supply power from Cradle.

### 2.2.2 Cradle

#### Dimensions of CRD-20 Cradle

162.4mm (L) x 112mm (W) x 93.9mm (H)

#### Details of CRD-20 Cradle

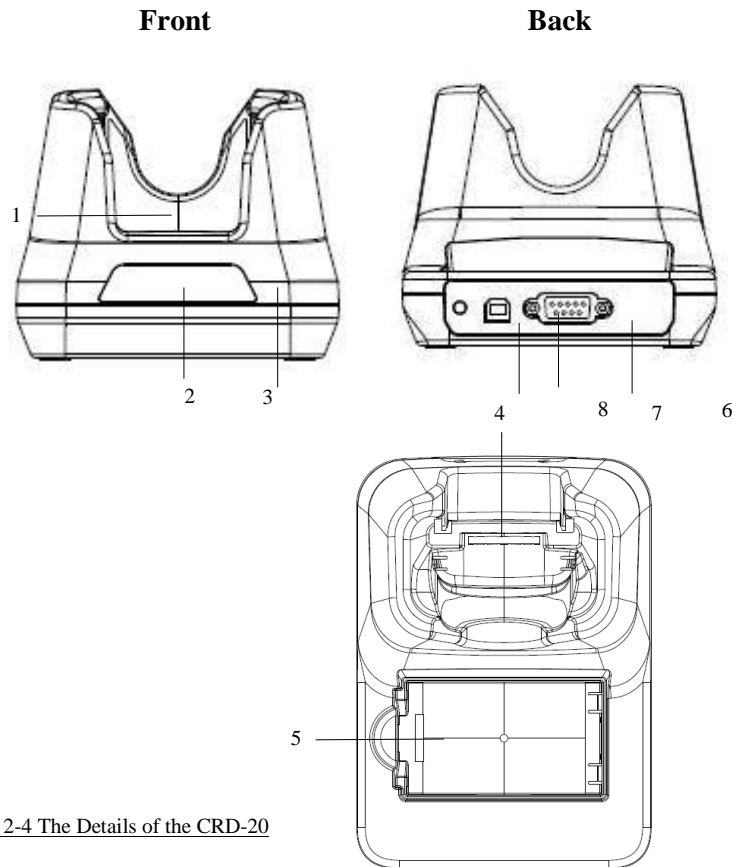


Figure 2-4 The Details of the CRD-20

1	Terminal Slot	Put the terminal on the cradle through this slot for data transmission or charging
2	Power LED Indicator	Power indicates
3	Charging LED Indicator	Indicates the charge status of the battery. Green: no battery or charging complete Red: battery is charging
4	Power and Communication Contacts	To connect with the multiple function socket on the terminal for data transmission and charging
5	Charging Slot	For charging a spare rechargeable battery pack
6	RS-232 Socket	For connecting to PC serial port through Argox RS232 cable
7	USB Socket	For connecting to PC USB port through a standard USB cable
8	DC Input Socket	Input for AC adapter

---

## 2.3 Assembly

Follow the next steps to make your terminal ready for installation in a system that is described further in the manual.

### 2.3.1 *Terminal*

The hand strap protects the Terminal from being damaged as a result of it being dropped by mistake during movement. Follow the procedure below to attach the hand strap.

#### **To attach the hand strap**

1. Fix the small cord of the strap around the pillar of the terminal.
2. Insert the handle of the strap in the thin loop.
3. The strap is fixed to the terminal.
4. Hold the hand strap around the wrist when carrying the terminal.

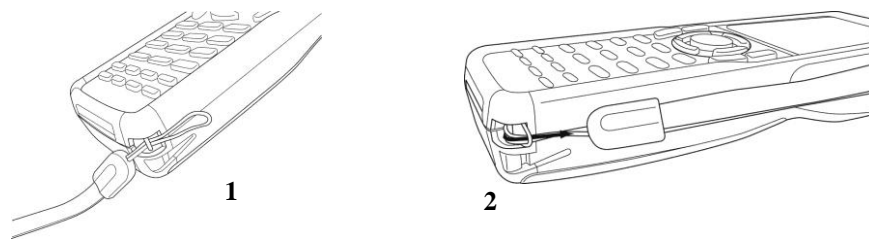


Figure 2-5 Hand strap

---

**Important:** Do not swing the terminal around

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#### **Start with a full battery**

1. To be sure of proper operation, it is advised to start with a full battery, charge the battery pack according to the instructions in the next chapter.
2. Click the battery pack into the terminal as instructed in the next chapter.

---

### 2.3.2 Cradle

#### **Power Connection**

1. Attach the DC jack of the AC adapter into the socket of the cradle. Then connect the AC adapter to the mains outlet. The LED on the cradle turns green.

#### **Battery Charging**

1. When the PT-20 terminal with the rechargeable battery pack is placed in the cradle, the LED on the cradle turns orange first and turns green at once then it starts to charge the terminal.
2. When the PT-20 terminal was removed from the cradle, the LED on the cradle turns orange first and turns green at once.

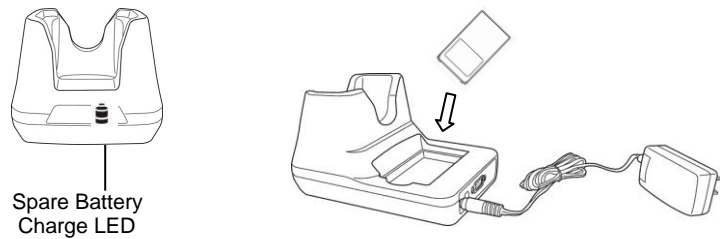


Figure 2-6 Batter Charging

#### **Terminal on cradle**

Take notice that the PT-20 cradle is designed for the PT-20 terminal. No other type of terminal can be placed into this cradle. This can cause damages to the connector on the cradle.

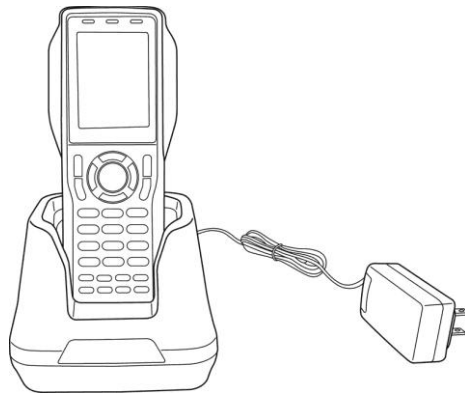


Figure 2-7 charging

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## 2.4 Installing, Replacing and Charging Batteries

Wrong use of batteries might cause serious damage to the terminal or to the cradle. In order to avoid damage, it is very important to take notice of the instructions.

---

<b>Caution:</b>	<ul style="list-style-type: none"><li>◆ <b>Insert a fully-charged battery pack before use of the terminal.</b></li><li>◆ <b>Never remove the main batteries while the terminal is turned on.</b> Doing so may lose data in the terminal.</li><li>◆ <b>Use only recommended batteries.</b> When other batteries are used, defects or other problems can occur. Before installing (new) batteries, please make sure you are using the recommended batteries.</li><li>◆ <b>Use the right charger for batteries.</b> The rechargeable battery pack form Argox can be charged in the cradle when either it is in the terminal or alone in the charging slot in the back of the cradle.</li><li>◆ <b>The life of a battery pack is limited, and charging a battery pack causes it to gradually lose its ability to maintain a charge. If your battery pack requires frequent charging, it probably means it is time to purchase a new one.</b></li><li>◆ <b>Strictly follow the instructions for installing, charging, and removing the batteries.</b> The products are not warranted for damage, defects, malfunction, or loss of data, resulting from incorrect use of batteries.</li></ul>
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### Required batteries:

The terminal needs both main battery and backup battery for operation.

#### Main Battery

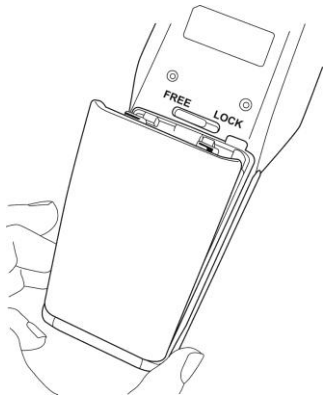
Terminal: Rechargeable 3.7V 1950mAh Li-Polymer Battery

Gun type: Rechargeable 3.7V 4400mAh Li-Ion Battery

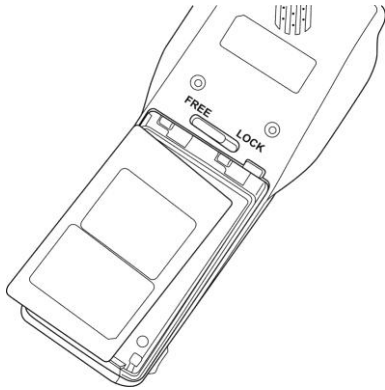
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### 2.4.1 Installing / Replacing the Battery Pack

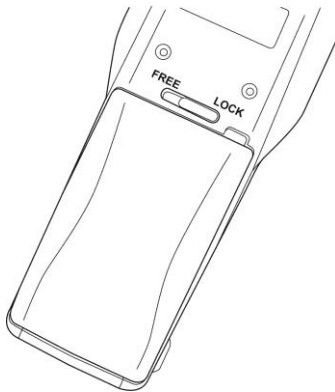
#### **How to install or replace the main battery in the terminal**



- 1 Slide the main battery compartment cover lock to the FREE position and remove the cover



- 2 Load a lithium-ion battery pack into the main battery compartment in the direction shown in the figure



- 3 Attach the battery compartment cover to the terminal and slide the main battery compartment cover lock to the LOCK position.

Figure 2-7 Installing / Replacing the Main Battery

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**Note:** Please follow the above procedure in reverse to reassemble the battery cover.  
**Be sure to turn the terminal OFF before you do this.**

---

---

## How to install or replace the main battery in the gun grip

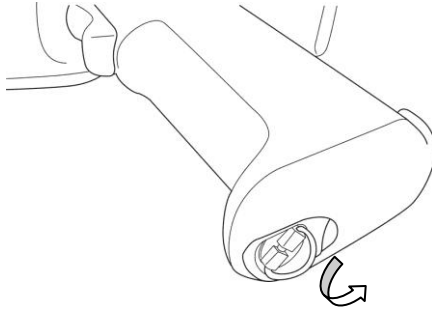


Figure 2-9-1 Installing /Replacing The Gun Grip Battery

- 1 Attach the battery compartment cover to the terminal and slide the main battery compartment cover lock to the LOCK position.

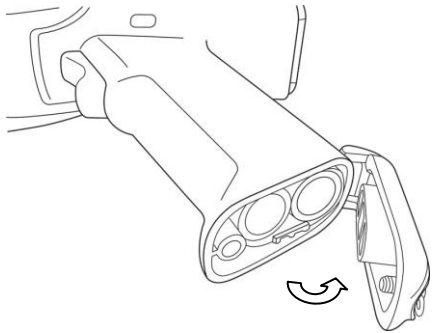


Figure 2-9-2 Installing /Replacing The Gun Grip Battery

- 2 Attach the battery compartment cover to the terminal and slide the main battery compartment cover lock to the LOCK position.

---

### 2.4.2 Charging the Battery Pack with Cradle

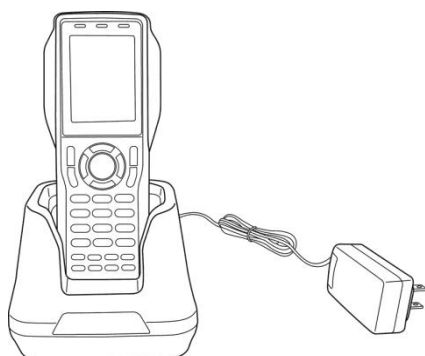


Figure 2-10 Charging with Cradle

#### **How to charge Argox rechargeable battery pack in the cradle**

1. Make sure that the Argox rechargeable battery pack is inserted in the terminal. If the terminal with the battery pack is placed in the cradle, the LED on the cradle will turn Orange first and turn to Green at once. When the terminal is placed in the cradle, the rechargeable battery pack will be charged automatically.
2. If you have a spare Argox battery pack, you can replace the empty battery pack with a full battery pack for continuous terminal operation. And put the empty battery pack in the charging slot of the cradle. The LED (CHG) on the cradle will turn to Red in flashing and turn to Green again when the battery is full.

#### **When to replace or recharge the main battery**

There are two conditions that you need to replace the main battery.

1. As soon as possible after the battery indicator or “Battery Low” tip appears on the display.
2. Before using the terminal again, in case it has not been used for an extended period.

---

#### **Caution:** Ambient Temperature Ranges for the Battery Pack

- ◆ **Temperature ranges for battery pack use in the terminal, charging, and storage is specified below. Temperatures outside these ranges create the danger of deterioration of battery pack performance and shortening of its service life, as well as fluid leakage and heat generation.**

Operating Temperature: -20 to 50°C

Charging Temperature 0 to 40°C

Storage Temperature: -20 to 60°C

- ◆ **If the battery pack charge indicator does not light during charging, remove the battery pack and then re-attach it. If this does not solve the problem, it means that the battery pack is defective and needs to be replaced.**
  - ◆ **Use only the specified battery pack.**
  - ◆ **Battery packs naturally discharge even when they are not loaded in the terminal. Use a battery pack as soon as possible after charging it.**
  - ◆ **For best charging results, keep the cradle, terminal and battery pack contacts clean by periodically wiping them off with a cotton swab or dry cloth.**
-

---

## 2.5 Installing in a System

- 
- |               |  |
|---------------|--|
| <b>Notes:</b> | <ul style="list-style-type: none"><li>◆ Exercise caution at all times when working with AC-powered equipment.</li><li>◆ Turn off your devices before installation.</li><li>◆ Because of the special pin-out of the connectors, use the cables supplied by the manufacturer.</li><li>◆ Do not modify the cable provided by the manufacturer. If you need a special cable for some cases, contact your supplier to purchase the right cables or technical support.</li></ul> |
|---------------|--|
- 

### System Connection (Data Communication)

The PT series portable data terminals let you link to a host terminal through the CRD-20 cradle for data communication.

The CRD-20 cradle provides two methods for data transmission: through an RS-232 cable (9-pin connector for PC and 9-pin connector for terminal) and through a USB cable.

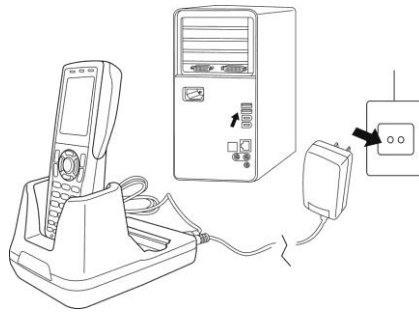


Figure 2-9 System Connection

- 
- |               |   |
|---------------|---|
| <b>Notes:</b> | <ul style="list-style-type: none"><li>◆ When both RS-232 and USB cables are connected between the CRD-20 cradle and host terminal, PT-20 can assign either USB or RS-232 interface for data transmission.</li></ul> |
|---------------|---|
-

---

## 3. Operation of the Terminal

### 3.1 Software Description

The functionality of the terminal is determined by software, e.g. user application that is running on the terminal.

Usually, the terminal is not equipped with software. There are only some simple functions can be tested (like scanning test, com port test).

Tools provided by Argox for developing a user application are:

- Software Development Kit (SDK); Architect, and C library for handheld terminal

The user application must be downloaded from the PC into the terminal. You can use the cradle between the terminal and the PC. A program (PTFileManager) on the PC will send the user application to the terminal, where it is stored in Flash ROM.

When the functionality of the terminal is defined by the application, it is ready for operation.

In a typical application, you will press the trigger key and scan a bar code label as described in the next paragraph. Scanned data and data entered from the keypad are stored in the terminal's RAM. The user application can use this data in subsequent steps.

The collected data can be transmitted to the PC further processing through the cradle.

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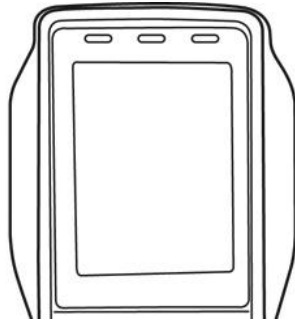
## Hardware Description

### 3.2.1 LCD Screen Description

The LCD screen of the PT-20 data terminal shows program settings, operational procedures, calculation results and other information.

#### **Display Area**

240 dots (H) \*320 dots (V)



### 3.2.2 Keypad Description

The PT Series keypad consists of 29 rubber keys including one SCAN key.

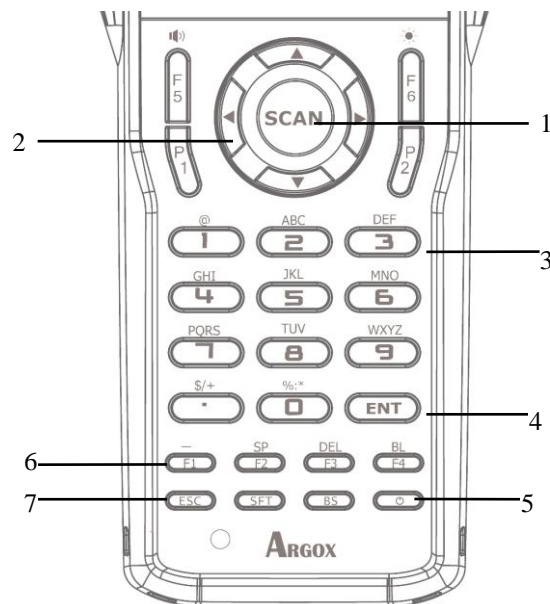


Figure 3-1 Keypad Description

<b>1. Scan key</b>
--------------------

Scan a bar code read operation
--------------------------------

<b>2. Cursor key</b>
----------------------

This Cursor key navigates among applications.
---

<b>3. 10-key pad</b>
----------------------

The function of these keys depends on whether the Terminal is in the character input mode of the number input mode:
---

Character input mode:	Input alphanumeric and symbols.
-----------------------	---------------------------------

Number input mode:	Inputs the numbers 0 to 9 and the decimal point.
--------------------	--

<b>4.ENT key</b>
------------------

Registers input
-----------------

<b>5.Power key</b>
--------------------

Turns power ON and OFF.
-------------------------

<b>6.Function keys</b>
------------------------

Keys that can be assigned any function. The following are the initial functions assigned to these keys.
---

F1 (-)	Inputs the minus (-) sign.
--------	----------------------------

F2 (SP)	Inputs a space.
---------	-----------------

F3 (DEL)	Deletes a character.
----------	----------------------

F4 (BL)	Turns the key lights ON and OFF
---------	---------------------------------

F5	Increases buzzer volume
----	-------------------------

F6	Increases LCD backlight
----	-------------------------

---

---

P1	Decreases Buzzer volume and program 1 (for user SDK define)
P2	Decrease LCD backlight and program 2 (for user SDK define)
<hr/>	
<b>7.Control keys</b>	
ESC	Escape key
SFT	Switches between the character input mode and the number input mode.  [abc][ABC] lit on the LCD screen indicates the character input mode. When [123] is lit, the terminal is in the number input mode.
BS	Backspaces and deletes one character.

---

---

### 3.2.3 Power Management

- Auto-Off:  
When the auto-off timer at Setting\ Environment\Auto off Timer. On\Auto-Off was set; the terminal will turn off automatically when it is idle for a time period equal to the set timer.
- Battery Low Status : While under power on condition, if the battery capacity is low, the system will show a warning message and then turn off after a set timer.
- Recharging Status: While under power on condition, if you put the terminal on the cradle, the battery indicator on the LCD display will show on charging status.

---

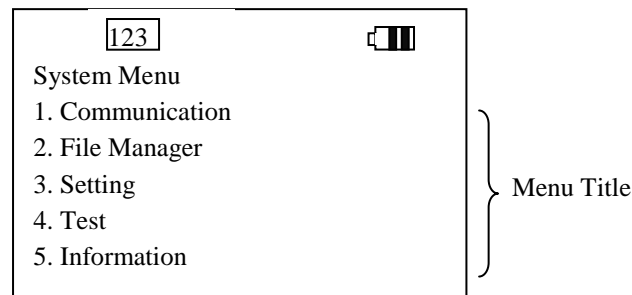
## 4. Configuration

This section mainly describes how to configure the PT-20 Series terminal, regarding system configurations and program download.

When a menu is displayed, you may select an item by either of the following ways:

- Using the [UP] and [DOWN] keys to move the highlight bar
- Pressing the number key that corresponds to the item number

Item No. (Shortcut keys)



On each screen, the last column displays status icons, such as:

- The battery icon indicates the current power status.
- The input mode and function mode, which are controlled by the [SFT] key and [FN] key (F1~F6) separately.
- To return to a previous page or menu, you may press [ESC] or follow the on-screen instructions.

PT-20 is set up such a way that there are several operating modes. The system of terminal may operate in various modes for different purposes.

There are two operation menus for the users:

1. **System Menu:** user can set general system configurations.
2. **Supervisor Menu:** the supervisor menu is protected with password checking to prevent unauthorized personnel from changing the system configuration.

---

## 4.1 System Menu

How to access the System Menu?

1. Turn off the PT-20 terminal.
2. Press [3] + [9] + [Power]

### 4.1.1 Communication

**Communication > File Transfer**

**Communication > Interface**

COM

USB

**Communication > Baud Rate**

115200bps /57600 bps/ 38400 bps /19200 bps/ 9600 bps /4800 bps

### 4.1.2 File Manager

**File Manager > C Property**

**File Manager > D Property**

**File Manager > DIR Disk**

### 4.1.3 Setting

**Setting > Environment**

<i>System Settings</i>	<i>Default Values</i>
LCD BL Timer	20s
Key BL Timer	20s
Auto Off Timer	180s
Power On	Resume
Key Click	Enable
Vibration	0.1s
Status Bar	Enable

**Setting > Language**

<i>System Settings</i>	<i>Default Values</i>
Language	English

**Setting > Date & Time**

<i>Now Date &amp; Time</i>	<i>New Date &amp; Time</i>
year/month/day hour:minute:second	year/month/day hour:minute:second

---

#### 4.1.4 Test

##### **Test > Memory Test**

Test the data memory (SRAM), and the results will be shown on the screen. To stop and exit the test, press [ESC]

---

**Notes:** ♦ The data saved on C:\ maybe lose after the memory test.

---

##### **Test > Buzzer Test**

Test the buzzer with different frequency / duration combination. Press [ENT] to start. To stop and exit the test, press any key.

##### **Test > LCD & LED Test**

Test the LCD display and LED indicator. Press [ENT] to start. To stop and exit the test, press any key.

##### **Test > keypad Test**

Test the rubber keys. Press any key and its corresponding character will be shown on the screen. To stop and exit the test, press [ESC].

##### **Test > Com Port Test**

After a Com Port cable is connected properly, run “Hyper Terminal “ on your computer and start this test on your terminal.

##### **Test > Read Test**

Test the reading performance of the scanner. Press [SCAN] to start. To stop and exit the test, press any key.

#### 4.1.5 Information

Here provides important system information to help diagnose the system.

BOOT1	Boot1 Version
BOOT2	Boot2 Version
Kernel	Kernel version
Scanner	Scanner version
SN	A serial number assigned to the terminal

---

## 4.2 Supervisor Menu

The Supervisor Menu is generated by a powerful utility, which offers an interface for engineers (programmers or system integrator) to view system information, change the configuration parameter, download programs and run diagnostics.

This menu is designed for engineering tests and maintenance ONLY. For this reason, the Supervisor Menu provides password protection to prevent unauthorized users from accidentally changing system settings.

How to access the Supervisor Menu?

1. Turn off the PT-20 terminal.
2. Press [1] + [3] + [0] + [Power]

---

**Note:** ♦ The Supervisor Menu is NOT for the use of any end users. The system password helps ensure system safety and integrity.

---

### 4.2.1 Communication

File Transfer

AP Install

Interface

Baud Rate

### 4.2.2 Format Disk

Format C

Format D

### 4.2.3 Setting

You can change the default setting here.

System Setting	Default Values
Equipment ID	0000
Password	00000
AP Size	512KB
BIOS default	

### 4.2.4 Barcode

#### Reading Test

#### Indication

System Setting	Default Values
LED	Enable
Beep	Enable

---

### Code ID

System Setting	Default Values
Transmission	Disable
Position	Disable

### Invert Image

System Setting	Default Values
Invert Image	Disable

### Preamble

### Postamble

### Code Config.

#### Group 1

System Setting	Default Values
Code-11	<b>Disable</b>
Code-39	Enable
Code-93	<b>Disable</b>
Code-128	Enable
EAN-8	Enable
EAN-13	Enable
UPC-A	Enable
UPC-E	Enable

#### Group 2

System Setting	Default Values
Industrial 25	<b>Disable</b>
Interleaved 25	Enable
Standard 25	<b>Disable</b>
MSI-Plessey	<b>Disable</b>
UK-Plessey	<b>Disable</b>
RSS 14	<b>Disable</b>
RSS Limited	<b>Disable</b>
RSS Expanded	<b>Disable</b>

#### Group 3

System Setting	Default Values
CODABAR	<b>Disable</b>
Telepen	<b>Disable</b>
Matrix 2 of 5	<b>Disable</b>
China Post	<b>Disable</b>
Italian pharmacode	<b>Disable</b>

#### 4.2.5 Information

BOOT 1	Boot1 Version
BOOT2	Boot2 Version
Kernel	Kernel version
Scanner	Scanner version
SN	A serial number assigned to the terminal
HW Ver	Hardware version (PCBA)

---

## 4.3 Applications

### Function

User can execute a designed program and proceed to collect and store data based on the demands in the program. This program needs to be generated by SDK and downloaded with relative files into terminal by FileManager.

- The terminal can store only one program.
- You can set in the program whether the collected data needs to be stored or not. If it needs to be stored, all the data files will be stored in C:\Data directory. Users can edit the data file in System Tools\Edit Data.
- Every user program is a Project. It includes the following files:

Item	Ext. file name	Stored directory	Description
Program	ABP	D:\Program	Main program in Architect Project
Lookup file	DAT	D:\Lookup	When user collects and confirms the collected data to terminal, the system will search the specified lookup file for any matched string, and replace it with the data shown on the display.
Fonts	CFT	D:\Fonts	SFT is the system font and CFT is downloaded font. For detailed specification, please see in Hardware description (4.2.1, page 19).(System Font has been built-in)
Data	DAT	C:\Data	The stored area of collected data in program

PS. Sub file name only support 3 chars.

---

**Note:** Argox will not be liable for any damage or system crash by improper operations of firmware change without advice or instruction from Argox or Argox's authorized support center.

---

---

## 4.4 Upload /Download by PTFile Manager

The way to upload /download by supervisor menu will need the operator to set the terminal to supervisor menu by selecting Transfer in supervisor menu or calling system function n application program.

PT20 can be instructed to process data communication by PTFileManager through built-in MULTI communication protocol.

After linking the terminal to a PC/ host through RS232 / USB interface a communication program running on host first sends a few of dummy bytes to the terminal and delay for about 500 mini-second to remotely wake up the unit. Then the program can send out a data pack of a remote PTFileManager that matches the MULTI protocol to the terminal and instruct the terminal for certain process.

For instance, the terminal will automatically execute the system routine to upload a file after receiving the valid "File upload" PTFileManager. Meanwhile the program running on the host should follow the control flow of MULTI protocol and process to receive the data.

---

## 5. Scanning

---

<b>Note:</b>	<ul style="list-style-type: none"><li>◆ Observe handling precautions.</li><li>◆ Make sure the mobile terminal is installed according to instructions.</li><li>◆ Never remove the main batteries or battery pack while the mobile terminal is turned on. Doing so can cause loss of data in the mobile terminal.</li><li>◆ Avoid looking directly into the LED light beam emitter, or pointing the LED light beam directly into someone's eyes.</li></ul>
--------------	--



---

Fit the bar code in the LED light beam from margin to margin and pass the scanner downward over the bar code, as shown in the scan position illustration



### 5.1 How to read the barcode

The scanning sequence is defined by the user's application. A typical sequence is:

- Press the PW key  to turn power on.
- Get into the System Tools\Scan Test and you will find the message on the display:  
<ScanTest>  
Type:  
Len:
- Point the terminal to the barcode and press the Trigger key .
- Point the LED lightbeam to barcode as shown in the scan position illustration.
- The barcode will be read and the reading results will be indicated.

A “Good Read” means that the scanner has effectively recognized and decoded the bar code. In most cases, the application program will provide an indicator signal or a buzzer signal to indicate a good read to the user.

When the read is incorrect you can try again, paying attention to the instructions in this chapter.

---

When reading a small bar code, decrease the distance between the terminal and the bar code. For larger bar codes, position the terminal so that the bar code fits into the LED light beam. When reading a very high density bar code, decrease the distance between the terminal and the bar code. For a low density bar code, increase the distance between the terminal and the bar code.

## 5.2 Barcode reading problems

When the barcode can not be read, try the following:

- Change the angle between the bar code and the terminal.
- Change the distance between the bar code and the terminal.
- If the bar code is larger than the LED light beam, try moving the terminal a bit further away from the bar cod

### Linear bar code



---


## 6. Communications

### 6.1 Cradle Communication

The CRD-20 cradle provides two methods for data transmission: through an RS-232 cable (9-pin connector for PC and 9-pin connector for collector) and through a USB cable.



Figure 6-1

 When both RS-232 and USB cables are connected between the CRD-20 cradle and host terminal, PT-20 can assign either USB or RS-232 interface for data transmission.

---

## 6.2 Bluetooth Communication

The Bluetooth interface support SPP mode (Serial port profile) can be used to connect a Bluetooth compatible printer. Data can be transferred if the terminal is located within ten meters of the target device (while nothing is blocking the signal).

Set up instructions

1. Press 1+3+0+power key at the same time and PT20 will enter supervisor menu.  
The password default is 00000.
2. Select 5.Bluetooth -> 1.Setup, it will enter Bluetooth setting menu like Figure 6-2

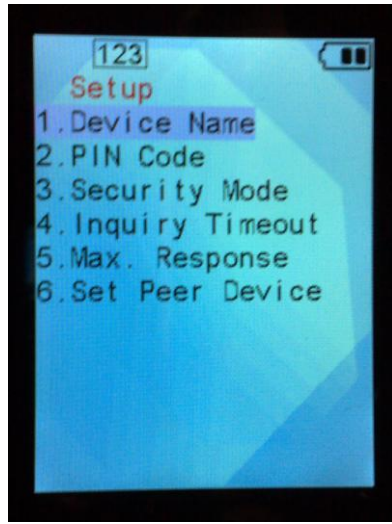


Figure 6-2

3. The menu includes basic Bluetooth setting.
  - (1) Device Name: name of PT20 Bluetooth device.
  - (2) Pin Code: set Bluetooth pin code.
  - (3) Security Mode: select security of Bluetooth, default is disabling.
  - (4) Inquiry timeout: set inquire time, default is 3
  - (5) Max Response: set max number of response device, default is 10.
  - (6) Set Peer Device: search Bluetooth device.
4. Select set Peer Device, it will appear two methods to search Bluetooth device.
  - (1) Set by Search: search Bluetooth device in the neighborhood.
  - (2) Set by Keyin: search Bluetooth device by key in Mac address.
5. After search Bluetooth device, user can use Bluetooth Test function to test connection.  
Path is 5.Bluetooth -> 2.Bluetooth Test.

PS. Bluetooth of PT20 only support SPP mode.

---

**Caution:** Observe the following precautions to help ensure that Bluetooth communication is successful.

- ◆ Make sure the terminal is visible from and within about 10 meters of the other Bluetooth devices. The possible communication distance may be shorter depending on the surrounding environment (such as obstructions).
- ◆ Make sure there is at least two meters (6' 7") between the terminal and other equipment (electrical appliances, audio-visual equipment, OA equipment, and digital cordless telephones, facsimile machines, etc.) (Take special care with microwave ovens. Allow at least three meters (9' 10 3/4") between the terminal in wireless operation and a microwave oven.) When approaching such a device when its power is turned on, proper communication may prove impossible while this may also cause interference with TV and radio reception (images produced by certain UHF and broadcast satellite channels may become blurry)
- ◆ Normal communication may not be possible in an area near a broadcast transmitter or wireless transmitter. If this happens, move to a different location. Normal communication may not be possible in areas exposed to strong radio waves.
- ◆ **RF Wireless LAN Interference**  
Because Bluetooth and RF wireless LAN use the same frequency band (2.4GHz), radio interference can occur if there is a wireless LAN device nearby. This can result in lower communication speeds, or even make it impossible to establish a connection. If this happens, try the following countermeasures.

Move at least 10 meters (32' 10 3/4") away from the wireless LAN device.

If you cannot keep the distance at least 10 meters (32' 10 3/4") or more between the terminal and wireless LAN device, turn off the power of either the terminal or the wireless LAN device.

---

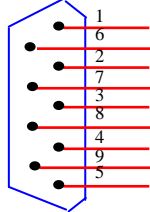
---

## 7. Cable Pin-out

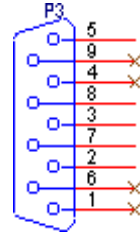
### 7.1 RS232 Cable for CRD-20 Cradle (9-pin to 9-pin)



9 PIN / D-Sub Male Type  
Connector for CRD-10



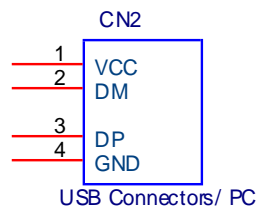
9 PIN / D-Sub Female Type  
Connector for PC



Pin	Signal	Description
1	N/C	-
2	TX	Transmit data
3	RX	Receive data
4	N/C	-
5	GND	Ground
6	N/C	-
7	CTS	Clear to send
8	RTS	Request to send
9	N/C	-

Pin	Signal	Description
1	N/C	-
2	RX	Receive data
3	TX	Transmit data
4	N/C	-
5	GND	Ground
6	N/C	-
7	RTS	Request to send
8	CTS	Clear to send
9	N/C	-

### 7.2 USB Connector for CRD-20 Cradle



Pin	Signal	Description
1	VCC	USB VCC = 5V
2	DM	Data Minus Pin
3	DP	Data Plus Pin
4	GND	Ground

---

## 8. Trouble Shooting

This chapter contains information on solving problems you may encounter when using the terminal and/or cradle. If problems occur, first carry out some general checks before verifying the problem with the descriptions in this chapter.

### 8.1 General Checks

- Make sure everything is installed properly
- Check the power supply (including main battery or battery pack in terminal) of all devices
- Is the reading window of the terminal cleaned?
- Is the interface connector properly connected with the cable?
- Are the bar code labels readable, e.g. not damaged or poorly printed?

If the equipment still does not work after these checks have been performed, please verify if one of the problems described in this chapter applies to the problem you have with the terminal.

It is possible that you may not solve the problems despite following our suggestions. In this case, please contact your local supplier or Argox for technical supports. <http://www.argox.com>

When the terminal needs to be repaired, please ensure that the label with the serial number is still present. If sending the terminal or cradle back to your local supplier or Argox, please use the original package to minimize the chances of damage during transmission.

---

## 8.2 Communication Problems

**No communication from the cradle to the device or data is transmitted distorted or corrupted.**

*Power indicator of the cradle is not green*

- ◆ Clean the interface connectors of the cradle and/or terminal, and try again.
- ◆ Check all cables. When the power indicator is still not green, the cradle needs service.

*No data transmitted*

- ◆ The cradle will only work if connected to a PC.
- ◆ Make sure the interface connectors of cradle and/or terminal are well connected and clean the connectors if necessary, and try again.

*Data is corrupted, or no data is transmitted*

- ◆ Is the proper baud rate selected?  
The terminal needs the same baud rate as the terminal.
- ◆ Make sure the interface connectors of cradle and / or terminal are well connected and clean the connectors if necessary, and try again.

**The terminal loses data when the battery pack is removed for a short period**

*The backup battery is empty*

- ◆ Recharging again with the main battery and backup battery. If the backup battery is still empty, the terminal needs to be sent back to your local supplier or Argox to replace with a new one.

---

## 8.3 Read Operation Problems

### When the terminal has a problem with reading the barcode label

*The resolution of the bar code is too high*

- ◆ Decrease the distance between the bar code and the terminal.

*The angle between the label and the terminal is too high*

- ◆ Change the angle between the bar code and the terminal.

*The distance is too far or too close*

- ◆ Change the distance between the bar code and the terminal.

*The bar code is larger than the LED light beam*

- ◆ Try moving the terminal a bit further away from the bar code.

*The scanning window is dirty*

- ◆ Clean the scanning window slightly of the terminal (make sure without scratch).

*The type of the bar code label is not enabled*

- ◆ Enabled the bar code symbology in the application program.

---

## 8.4 Terminal Problems

### Terminal does not respond to key press while the display stays on

*Message “No Programs...” is shown when you try to start a program*

- ◆ There is no user's application program for PT-20 / PT-20 loaded in the terminal. Contact your supplier.

*For example pressing the SFT key does not toggle the char input indicator*

- ◆ There is a flaw in the application program. Retrieve the battery pack and place it in again. Activate the system menu and restart the application program, or download new application.
- ◆ If problem appears continuously, contact the user's application program supplier.

### CCD scanner stays off, when pressing the Scan key



*Power is off*

- ◆ The Scan key is not the power key. Press the PW key to get power first.
- ◆ If the terminal is not used for a while, the terminal will automatically switch off. Press any key to reactivate the terminal.

### Terminal gets no power, when pressing the power key



*The main battery is exhausted*

- ◆ Replace the battery pack, or charge the terminal in the cradle.

### Terminal is still not workable and needs a service

Send the terminal to your local supplier for service, paying attention to the limited warranty.